



FIVE YEAR LIMITED WARRANTY

STAHL warrants to the owner of record (the “Owner”), subject to the terms, conditions and limitations stated herein, that:

The Warranty Period begins on the date of purchase by the original Owner, or one (1) year from the date the product is shipped from the STAHL factory, whichever occurs first (“Effective Warranty Date”), and lasts for the time period set forth below (“Warranty Period”).

- For a period of **five (5) years** from the Effective Warranty Date, STAHL warrants that its **Service Bodies, Service Vans and Crane Bodies** (the “Products”), made of galvanized steel, when properly maintained and serviced under the guidelines in the Owner’s Manual, shall not rust through. “Rust Through” under this Warranty covers only claims where there is a perforation or hole in the metal. Rust in paint or surface rust is not considered “rust through” under this Warranty.
- For a period of **one (1) year** from the Effective Warranty Date, STAHL warrants that Products not made of galvanized steel shall not corrode.
- For a period of **five (5) years** from the Effective Warranty Date, STAHL warrants that hinges, door locks, door latches and lock cylinders (the “Components”) shall continue to operate as specified in the Owner’s Manual.
- For a period of **one (1) year** from the Effective Warranty Date, STAHL warrants that surface finishes (i.e. powder coat, single stage paint, base/clear paint) shall not chip or fade.
- STAHL warrants any Product body or Component replacement part for the **duration of the Warranty Period or one (1) year**, whichever occurs later.
- STAHL warrants paint repairs for **one (1) year** from the date of repair.

CLAIMS PROCEDURE

The Owner shall immediately notify the nearest authorized STAHL distributor, or contact STAHL directly if there is an issue with a Product or Component that is covered under this Warranty. All warranty claims must be filed in writing and include dated proof of purchase from the Owner. If upon investigation, STAHL determines that a claim is covered under this Warranty, STAHL will, at its option, either refund the purchase price of, or cover the cost of labor and material to repair or replace the portion of the Product or Component that is not in compliance with the terms of this Warranty. All authorized repairs must be completed by an authorized STAHL distributor or a third party pre-approved in writing by STAHL. Following completion of the repair or replacement work, an invoice shall be submitted to STAHL for payment directly to the service provider. STAHL will not make repair or replacement payments directly to the Owner. STAHL reserves the right to inspect the Products or Components returned by the Owner under this Warranty to determine whether the alleged defect is covered. Inspection shall, at STAHL’s option, be performed at STAHL’s factory, or at such other reasonable place as may be designated by STAHL. In the event of such inspection, freight for returning Products or Components shall be paid by the Owner.

Unauthorized repair or replacement of a Product or Component prior to inspection by STAHL or without STAHL’s prior written approval for repair or replacement may void the Warranty.



WARRANTY EXCLUSIONS

This Warranty does not apply to, and STAHL disclaims all liability for damage to Products or Components, in whole or in part, due to any of the following:

- Improper installation of the Products and/or Components or installation by an unapproved upfitter.
- Fatigue cracking of the body structure caused by improper mounting, overloading, and severe off-road applications, twisting loads induced by cranes or aerial devices.
- Any third-party products supplied by distributors or end users, including but not limited to, finish paint, lettering, bed liners, wiring, or optional parts.
- Repairs, alterations or modifications to the Products and/or Components not authorized by STAHL in writing.
- Misuse, abuse or intentional damage to the Products and/or Components.
- Products and/or Components that have been involved in an accident of any kind.
- Products used to carry corrosive materials where such materials result in a Rust Through condition or corrosion to the Products and/or Components.
- Products and/or Components purchased or used outside of the United States or Canada.
- Products that are purchased in prime paint condition.
- Paint deterioration caused by chemical reactions, including but not limited to, acid rain, industrial fallout or improper cleaning materials.

THIS WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES, OBLIGATIONS OR AGREEMENTS, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, AND ANY RIGHTS OR REMEDIES AGAINST ANY PERSON OR ENTITY UNDER THE UNIFORM COMMERCIAL CODE OR OTHERWISE WITH RESPECT TO THE SALE OF THE PRODUCTS OR COMPONENTS. THE REMEDIES AND OBLIGATIONS STATED IN THIS WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES OF AND OBLIGATIONS TO THE OWNER FOR ANY AND ALL MATTERS ARISING WITH RESPECT TO OR IN ANY WAY CONNECTED WITH THE PRODUCTS OR COMPONENTS, REGARDLESS OF THE SOURCE OR PROVIDER OF THE PRODUCTS OR COMPONENTS. IN NO EVENT, WHETHER AS A RESULT OF BREACH OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, SHALL STAHL OR ANY AFFILIATE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO TRANSPORTATION COSTS, LOST PROFITS, LOSS OF INCOME OR DAMAGE/LOSS OF PERSONAL ITEMS.